APPENDIX I

The Claims on Appeal

1.   (Previously Presented) A method for allowing selective access by a client of a collection agency to information from debt collection by the collection agency, comprising:

storing a plurality of account data items in a database, each data item being associated with an account belonging to the client of the collection agency, the plurality of data items including information relating to debt owed to the client by one or more debtors;

processing database access requests with a network server from a user process controlled by a remote user ;

processing credentials to authenticate the remote user as a client representative; and

processing data access requests in accordance with a defined access scheme such that the client representative can access only data items associated with an account belonging to that client to allow remote review and reporting of the account data items.

2.   (Original) The method of claim 1, further comprising allowing access to data items in accordance with a defined access scheme providing for a plurality of access tiers such that the particular client representative is allowed access only to those client account data items allowed by the tier to which the client representative has been assigned.

3.   (Previously Presented) The method of claim 2, further comprising accessing data stored in the database with a database server, wherein the network server communicates with the database server by a common gateway interface script executed by the network server.

4.   (Previously Presented) The method of claim 2, further comprising accessing data stored in the database with a database server, wherein the network server communicates with the database server by executing a java applet that communicates with the database server over the network.